

# 10 Business Benefits of the NEC SL2100

The SL2100 Communications System works at a number of levels: a cost-effective VoIP enabled phone system, an easily expanded solution with entry-level unified communications or a reliable TDM based PBX with excellent upgrade potential.



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## Enjoy Built-in Brilliance

The SL2100 has more features built-in saving you on cost, maintenance and hassle!

- > A cost-effective, feature-rich **VoIP enabled** phone system
- > **Less licences**, less hardware and less extras to pay for
- > **Easily expanded** with incremental upgrades which grow with your business

## Unify your Communications

Out-of-the-box Unified Communications are now available for small business

- > **InUC** – provides Video conferencing, presence, IM & document share
- > Affordable **collaboration** for up to 32 users
- > **BYOD** – capitalise on existing hardware investments

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## Stay Secure

Protect your team, protect your premises, protect your business

- > Effective 24/7 defence against toll fraud with **InGuard**
- > See who's calling with the **Video Doorphone**: monitor your entrance from your desktop
- > Stay safe with the **SOS/Panic button** on IP DECTs

## Lower your costs

Powerful communications for a small business budget

- > **Premises-based** (as opposed to hosted) – avoid recurring monthly subscription costs
- > Save on travel costs & time with **InUC collaboration calls**
- > **All InApps are built-in** to the system – save on extra hardware costs & maintenance

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## Increase your productivity

Sophisticated solution, simple to use

- > **Save time** with speed dials & shortcut keys to speed Workflow
- > **Keep your whole team reachable** – find the company expert for that crucial enquiry
- > Calls can be automatically **routed to right person** without the need for receptionist intervention



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## Future-proof your business

Value for money and tailored to your needs

- > A **scalable** solution to provide optimum investment
- > Technology that can expand and **grow** with your company
- > Add **extra applications** when you need them

## Track your team's call activity

System features and applications to make management easier

- > **MyCalls Call Recorder** provides secure call recording – ideal for resolving disputes and training staff
- > Monitor and manage call activity of the business from your desktop with **MyCalls InReports**
- > **Busy Lamp Field keys** allows you to see the call status of your team

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## Transform your Customer Service

Increase your customer service levels and you'll increase your business

- > Deal with spikes in **call traffic** more effectively
- > **Caller ID displayed** on handset to help you offer a more personalised greeting
- > **Mobility solutions** for quicker customer responses wherever you are

## Get Mobile

Keep your team reachable no matter their location

- > **Homeworkers** can enjoy a complete phone user experience from their home office
- > **NEC DECT** provide true on-site mobility for even the most challenging environments
- > Mobile Extension keeps your team in touch while **on the road** with a single number reach

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## Keep up to date effortlessly

Never miss a thing with easy access to key information

- > **Voicemail alerts** delivered to your mobile, desk phone, home phone or as an email
- > **Summary reports of call performance** delivered automatically to MD at end of working day
- > **InReports wallboard** provides 24/7 communication performance

For further information please contact your local NEC representative or:

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