

Release Notes



InReports 1.8.2

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1. INTRODUCTION

InReports 1.8.2 is a release of InReports that contains bug fixes.
This FCO provides details of all the fixes available in InReports 1.8.2.

2. IDENTIFICATION

InReports 1.8.2.

3. COMPATIBILITY

InReports 1.8.2 can run on both SV9100 (CP10 / CP20) and SL2100

4. UPGRADE INSTRUCTIONS

The instructions for upgrading InReports can be found in the Installation manual.

5. FUNCTIONAL CHANGES

None.

6. SOLVED PROBLEMS

List of Solved Problems

The following reported problems are solved with this upgrade:

Reference	Description	Reported on Release
InApp-1163	InReports CSV files are tab separated The change to own report introduced a change in the CSV files, these now are tab-separated instead of comma separated. CSV files are now comma separated in v1.8.2	V1.8.1
InApp-1164	InReport - Problem with Call Per Hour Bar Chart If you run the System Summary Bar Chart – Calls per Hour for a single day it displays fine. If you run the same report for the week, it seems to show each day of the week and the call volume per hour. When you run the same reports in InReports 1.7, it shows a column for each hour within the report period rather than 1 set of columns with the accumulated data.	V1.8.1

7. KNOWN PROBLEMS

None